**Library Technology Program Certificate SLO:**

1. Students will know how to use technology and media associated with library services.

2. Students will know the basic organization of library materials in a variety of library environments such as schools, specialized, public and academic.

3. Students will know the fundamentals of working with the public which will include customer services, care and repair of materials and shelf and material maintenance.

4. Students will know the purposes, processes, and goals of the different departments within a library, including technical, public, and reference services.